

## LSS MISSION

The mission of Learning Support Services (LSS) is to increase graduation rates by improving student retention at the University of Houston. We offer learning support programs and self-development activities designed to increase student academic performance and improve student retention. Individualized diagnostic, prescriptive, and instructive educational plans as well as group intervention programs are available. All services are free to currently enrolled students.



## LEARNING STRATEGIES WORKSHOPS



Our workshops are designed to promote academic success. We offer workshops on a variety of subjects such as coping with math and test anxiety, managing time, improving learning skills, improving test-taking strategies, developing analytical reasoning skills, and writing a research paper. We also offer, upon request, support groups for returning and graduate students.

## LEARNING STRATEGIES COUNSELING

Individual appointments are available to students for assessment and learning strategies counseling designed to reduce math and test anxiety, improve study habits, and teach active learning methods which can assist students in reaching their academic goals. Referral to resources within and/or outside LSS will be made if deemed beneficial.

## SUPPLEMENTAL INSTRUCTIONAL PROGRAMS

To help maximize performance in basic mathematics, science, or business courses, we offer, upon request, supplemental instructional groups that meet regularly and are facilitated by a tutor. They provide an opportunity to form study groups and clarify concepts.

## MULTIMEDIA RESOURCES



Multimedia Resources in computer, video assisted instructional materials, reference books on learning strategies, and handouts on various learning strategies and techniques are available.

We have software in algebra, geometry, trigonometry, calculus, economics, statistics, biology, chemistry, physics, and test-taking skills. In addition, we have test preparation materials for exams such as the GMAT, GRE, MCAT, and LSAT. Our Learning Plus software is useful for practicing basic reading, writing, and math skills.



Videotapes are available in algebra, trigonometry, calculus, physics, test-taking skills, reading textbooks, note taking, test anxiety, and time management. All materials are to be used within the center on our computers and video tape players. The Multimedia Resources room is open Monday through Friday from 9 a.m. - 5 p.m.

## RETENTION PROGRAMS

LSS provides consultation and collaboration with other retention efforts on campus. The collaboration could include offering tutoring, psycho-educational workshops, college success seminars, assessment, and support groups. LSS provides holistic learning programs for departments or colleges requesting our services. After participating departments refer students, counselors assess students\* academic needs, develop individual educational improvement plans, and monitor progress.



## GRADUATE STUDENT SUPPORT PROGRAMS

LSS supports graduate and professional students with learning strategies counseling and workshops on topics such as American Psychological Association writing style, scholarly writing, presentations, learning styles, and time management. All LSS services are available to individual graduate students.

## PEER TUTORING

The College Reading and Learning Association certifies our tutor training program. We provide walk-in tutoring for undergraduate courses in:



- Accounting
- Biology
- Chemistry
- Computer Science
- Economics
- Engineering
- English
- Foreign Languages
- Finance
- Mathematics
- Physics
- Statistics

### Fall/Spring Tutoring Hours:

Monday – Tuesday 9 a.m. - 8 p.m.  
Wednesday - Thursday 9 a.m. - 6 p.m.  
Friday 9 a.m. - noon

### Summer Tutoring Hours:

Monday – Tuesday 10 a.m. - 7 p.m.  
Wednesday – Thursday 10 a.m. – 6 p.m.

### Location:

321 Social Work Building  
713.743.5411  
<http://las.uh.edu/lss>

For specific tutoring hours, please visit:  
[http://www.las.uh.edu/LSS/tutor\\_hours.aspx](http://www.las.uh.edu/LSS/tutor_hours.aspx)

## TEXAS SUCCESS INITIATIVE PROGRAM

LSS provides non-course, non-credit developmental instruction in reading, writing, and mathematics, and assists students in THEA exam preparation.

